Manager's Role in the Disability Accommodation Process

Managers play a crucial role in the accommodation process for employees with ongoing or temporary disabilities. While not expected to be accommodation experts, managers are responsible for complying with University policies, maintaining an open mindset and guiding employees to resources. By doing so, managers contribute to an environment of that values diversity and ensures equal opportunies for all.



Reasonable accommodation is a modification or adjustment made to a work environment, task or procedure that enables an employee with a temporary or ongoing disability to perform the essential functions of their job.

Changing "the way things are usually done" in the workplace allows employees with a reasonable accommodation to perform all the essential functions of the job and have an equal opportunity to be successful.

WHEN AN EMPLOYEE REQUESTS ACCOMMODATION OR DISCLOSES A DISABILITY, INITIATE THE PROCESS PROMPTLY:

- Keep an open mind and listen actively to the employee's requests and/or concerns.
- Direct the employee to DSO's Disability Accommodation web page: hr.uw.edu/dso/services/services-for-faculty-and-staff
- Find your assigned accommodation consultant that will help you navigate this process and ensure compliance with legal requirements

Employee type/location	Assigned accommodation consultant	How to contact
Medical Centers staff	Your assigned med center's leave/ accommodation specialist	Find your specialist at hr.uw.edu/contact-us/ or call: 206-598-6116 or
Facilities staff	Your local employee relations managers	facilities.uw.edu/partner-resources/about/contacts
All other staff, ASEs and student employees	Contact your dept's assigned HR consultant from UWHR	Campus HR Contact by Org (pdf)
Academic personnel	Disability Services Office (DSO)	Email : dso@uw.edu Phone : 206-543-6450
Disability is disclosed, accommodation is requested and/or workplace challenge is recognized	Manager directs employee to DSO website and contacts their assigned accommodation consultant → UWHR guides the interactive process to understand the employee's needs and potential accommodations	Reasonable accommodations are implemented Ongoing dialogue ensures accommodations are reasonable and effective

Find additional resources, incuding on-demand training, at: hr.uw.edu/dso/services/managersrole