

Global Healthcare Benefit Resources – UW Health Plans - 2016

The University of Washington purchases faculty and staff Public Employee Benefits Board (PEBB) healthcare through the Washington State Health Care Authority (HCA). The HCA produces a general document designed for enrollees who travel, and the link to that document is [here](#). UW directly contracts for and provides the Graduate Appointee Insurance Program (GAIP) to graduate students.

All medical plans are available 24 hours per day to assist with instructions for accessing care or filing claims world-wide. Health plan member ID cards have contact information and plan numbers on the back.

Medical Plan Names	Group Plan #	Travel Contacts	Web & General Customer Service	Additional Information
<ul style="list-style-type: none"> Group Health Cooperative Classic Plan Group Health Value Group Health CDHP Group Health Sound Choice 	“PEBB”	Emergency Notification Line: 1-888-457-9516	www.ghc.org/pebb Customer Service Contacts	Emergency care available worldwide: If admitted to the hospital, the employee or family member must call the Emergency Notification Line at 1-888-457-9516 within 24 hours, or as soon as reasonably possible.
<ul style="list-style-type: none"> Kaiser Permanente Classic Plan Kaiser Permanente CDHP 	1983 002	Travel Line 1-951-268-3900 (No collect calls)	http://my.kp.org/wapebb/ Customer Service Contacts	Emergency Care is available worldwide Traveler Information Brochure Away from Home Travel Line at 1-951-268-3900 for assistance (internationally dial 001 for US country code – no collect calls accepted; closed major holidays)
<ul style="list-style-type: none"> Uniform Medical Plan (UMP) – Classic Plan UMP - CDHP UMP Plus - Puget Sound High Value UMP Plus - UW Medicine Accountable Care 	10003948	BlueCard Worldwide® Service Center 1-800-810-2583 or collect at 1-804-673-1177	www.ump.hca.wa.gov/members/ Customer Service Contacts	Member log-in required for access to web-based international services: Go to http://provider.bcbs.com/ and select “Locate Doctors Worldwide” Note: Regence BlueShield administers Uniform Medical plans for the State of Washington plans
<ul style="list-style-type: none"> Graduate Appointee Insurance Program (GAIP) Insurer: LifeWise Assurance Co.	9000032	Outside the U.S. Toll free 1-855-629-0987	https://student.lifewiseac.com/uw/gaip/	LifeWise contracts with MultiPlan/PHCS network for national coverage. Outside of the U.S., members must pay medical expenses, and submit a claim and documentation for reimbursement.

University of Washington Benefits Office:

Phone: 206-543-2800

Email: benefits@uw.edu

Web: www.uw.edu/admin/hr/benefits

Disclaimer: The information on this page does not substitute for official plan documents. If there is a conflict between the information on this site and an official plan document, the official plan document will govern. Refer to the [Benefits Forms & Publications page](#).

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